<u>Frequently Asked Questions</u> <u>Pringles UK 'Pringles Payout' Promotion 2023</u>

What is the promotion?

We're giving you the chance to win up to £100 cash! There are 44 daily draws and 467 prizes in total to be won across the Promotional Period.

How long does the promotion last – what are the start and end dates?

The Promotional Period starts at 00:01 17th July 2023 and ends at 23:59 29th August 2023.

How do I enter?

To enter you will need to purchase any participating Pringles product (165g or 200g) from a participating convenience retailer in-store only during the Promotional Period and keep hold of your receipt. You will then need to:

- 1. Scan the QR code shown on promotional material in-store or visit www.pringles.com/pringlespayout
- 2. Log into your Kellogg's account or, if you are a new user, create a Kellogg's account.
- 3. Provide your full name, email address & county.
- 4. Select the store you purchased your Pringles from out of the options provided within the dropdown list.
- 5. Upload a photo of your receipt.

Your receipt will then be verified, and winners will be drawn daily. If you are a lucky winner, you will be contacted via email within 72 hours of each prize draw.

How many times can I enter?

You can enter once per day during the Promotional Period but must make a new qualifying purchase and obtain an itemised receipt for each entry. There is a maximum of one prize per person.

What are the entry requirements?

You will need a smart phone and internet access to enter.

How old do I need to be to enter?

This promotion is only open to people aged 18 years or older who are residents of Great Britain.

Do I need to purchase a can to enter?

Yes, you need to purchase a participating can of Pringles (165g or 200g) to enter.

Where can I purchase a can to enter?

You can purchase a participating can of Pringles (165g or 200g) from Co-op, Nisa, One Stop & independent convenience retailers at their own discretion to enter.

Which products are included in the promotion?

You can purchase any of the following 165g or 200g Pringles cans to enter:

Kellogg SKU Code	Product Description
7001344000	PRINGLES ORIGINAL 165G
7001346000	PRINGLES SOUR CREAM & ONION 165G
7001345000	PRINGLES SALT & VINEGAR 165G
7001334000	PRINGLES TEXAS BBQ 165G
7001336000	PRINGLES CHEESE & ONION 165G
7015804000	PRINGLES PRAWN COCKTAIL 165G
7016167000	PRINGLES PAPRIKA 165G
7016720001	PRINGLES BACON 165G
7017411001	PR-RG ORG 6X165G MOC 2.75 PMP FUR 2X4 (ORIGINAL)
7017409001	PR-RG SCO 6X165G MOC 2.75 PMP FUR 2X4 (SOUR CREAM & ONION)
7017413001	PR-RG S&V 6X165G MOC 2.75 PMP FUR 2X4 (SALT & VINEGAR)
7017415001	PR-RG BBQ 6X165G MOC 2.75 PMP FUR 2X4 (BBQ)
7017419001	PR-RG CHO 6X165G MOC 2.75 PMP FUR 2X4 (CHEESE & ONION)
7017417001	PR-RG PRC 6X165G MOC 2.75 PMP FUR 2X4 (PRAWN COCKTAIL)
7001547000	PRINGLES SOUR CREAM & ONION SHARING CRISPS 200G
7001546000	PRINGLES SALT & VINEGAR SHARING CRISPS 200G
7001544000	PRINGLES ORIGINAL SHARING CRISPS 200G
7016207000	PRINGLES TEXAS BBQ SAUCE CRISPS 200G
7016846000	PR-RG ORG 6X165G MEG PMP
7016849000	PR-RG SCO 6X165G MEG PMP
7016855000	PR-RG S&V 6X165G MEG PMP
7016852000	PR-RG BBQ 6X165G MEG PMP
7016931000	PR-RG CHO 6X165G MEG PMP
7016933000	PR-RG PRC 6X165G MEG PMP

How are winners selected?

Winners will be drawn daily at random via an independently verified prize draw selection process from all valid entries received during each promotional day. A winner will be redrawn if they have previously won.

I can't log into my account/I have forgotten my password. What should I do?

Please follow the 'Forgotten Password' or 'Forgotten Log In Name' link and follow the instructions on the log in page.

Who do I contact if I have any technical issues or questions?

You can contact the Kellogg's Careline, via the 'Contact Us' page on our website at: <u>https://www.pringles.com/uk/contact-us.html</u>

If I win, how will I receive my prize?

If you are a lucky winner, you will automatically be sent an email to the email address you registered your Kellogg's account with, within 72 hours of the relevant prize draw. The email will contain a URL required to claim your prize at any PayPoint location. This URL will allow you to access your digital voucher.

How do I redeem my PayPoint voucher for cash?

If you are a lucky winner, you will need to present your digital voucher at any PayPoint location in order to redeem your cash prize. The shop assistant will scan your digital voucher and give you your cash instantly.

Where is my nearest PayPoint location?

There are thousands of PayPoint stores available. Please find your nearest PayPoint location here: <u>https://consumer.paypoint.com/</u>

How long is the PayPoint voucher valid for?

Each voucher is issued with a minimum 90-day validity period. All vouchers will expire on 29.11.23, after which they will become null and void.

Who do I contact if I have any technical issues with the prize?

For any issues relating to claiming or using your prize, please contact our fulfilment partner PayPoint by email at <u>contactus@paypoint.com</u> or by telephone on 0330 400 0000

I entered the wrong name/address/email address – can I change it after I have entered?

We cannot change details once they have been submitted. Please double check your details before you submit the form.

What are the terms and conditions of this promotion?

The full T&Cs of this promotion are available at: <u>www.pringles.com/pringlespayout</u>

I have a question that isn't answered here, who can I speak to?

You can contact the Kellogg's Careline, via the 'Contact Us' page of our website at: https://www.pringles.com/uk/contact-us.html